



Pick-a-Pak Official Agreement

Speed PAK **\$99.95*/mo.** with TV

High Speed Internet up to 5 Mb download/512 K upload
 115 TV Channels
 Local Service
 Voice Mail (3 boxes)
 Caller ID /name & number
 Wire Maintenance
 Choice of 3 Phone Features

Speed without TV **\$59.95*/mo.**

YES! Sign me up.

Speed with TV (where available)
 Speed without TV

Paks with Television, Additional Bandwidth, the Turbo Pak and Extreme Pak Turbo Charged are available where fiber optic is installed. If you are unsure, what type of service is available in your area, please check with a DRN Customer Care Specialist.

Extreme PAK **\$135.95*/mo.** with TV

High Speed Internet up to 6 Mb download/512 K upload
 115 TV Channels
 Local Service (2 phone lines)
 Voice Mail (5 boxes)
 Caller ID/name & number
 Wire Maintenance (both phone lines)
 Choice of 3 Phone Features
 800 # Service**
 SecureIT Plus (2 computers)
 Web Site Hosting

Extreme without TV **\$95.95*/mo.**

YES! Sign me up.

Extreme with TV (where available)
 Extreme without TV

Turbo PAK **\$149.95*/mo.** with TV

High Speed Internet up to 40 Mb download/5 Mb upload
 115 TV Channels
 Local Service
 Voice Mail (3 boxes)
 Caller ID/name & number
 Wire Maintenance
 Choice of 3 Phone Features

Turbo without TV **\$109.95*/mo.**

YES! Sign me up.

Turbo with TV (where available)
 Turbo without TV (where available)

Extreme PAK **TURBO CHARGED** (where available)
 High Speed Internet up to 40 Mb download/5 Mb upload

Extreme Pak Services with Added Internet Speed of the Turbo Pak

Extreme Turbo without TV **\$124.95*/mo.** Extreme Turbo w/ TV **\$159.95*/mo.**

ALL PAKS: Select 3 of these features:

- Custom Ringing **Publish this number?** Yes ___ No___
- 3 Way Calling
- Automatic Call Back
- Automatic Recall
- Call Forwarding
- Call Waiting
- Speed Call 8
- Speed Call 30
- Wake-up Call
- Safety Line ring to #: _____
- Home Intercom
- Call Transfer

Voice Mail:
 How many rings would you like the phone to ring before Voice Mail answers it? _____
 Please circle the number of voice mail boxes you would like activated: 1 2 3 4 5

No, I do not wish to activate Voice Mail with my Pak.

Additional Bandwidth
 If you wish to add additional bandwidth to your High Speed Internet connection speed, please mark the box below:

1 Mb down & 512 K up Speed Pak—\$5.95/month
 512 K up Extreme Pak—\$7.95/month

SecureIT Plus

Yes, add SecureIT Plus to my account.
 One-time remote installation fee of \$14.95 applies.
 \$4.95/mo per computer unless an Extreme Pak customer.

No, do not add SecureIT Plus at this time.

How many computer(s) would you like SecureIT Plus activated on: Please circle: 1 2 3 4 5 computers

In order to set up SecureIT Plus please list your e-mail below:

*To qualify for these PAKS, a customer agrees to a one-year Pak commitment and their DRN account must be in good standing. Rates quoted do not include tax, and federal, state or long distance charges. **800 Number service in Extreme Pak does not include long distance toll charges.

I agree to the terms of this agreement described on page 2.

Telephone Number: _____

Date: _____

Contact Number: _____

Name: _____

Official Pick-a-Pak Agreement

This contract is an agreement between Dickey Rural Services, Inc., hereinafter referred to as “DRS” and the undersigned customer. Customers using this service for access to the Internet are also bound by the terms of the Official ExpressNET (high-speed Internet) User Access Policies and Agreement. It is your responsibility to read, understand and abide by all of the provisions of this agreement and the Internet Access Policies. Internet User Access Policies are available on www.drtdel.net.

Minimum Service Period—A minimum of one (1) year of service is required. Service cancellation prior to the minimum one (1) year will result in a service charge equaling \$70.95, plus a \$100.00 early termination fee if you are a high-speed Internet customer.

Termination—Following the minimum one-year period, if a customer is dissatisfied with the Service, UPON NOTICE FROM THE SUBSCRIBER, DRS will terminate the Service and refund the unused portion of fees for the current month.

Representation—You represent that you are of full age of legal majority and are not under any disability or restriction, and are in all respects fully authorized and empowered to enter into this Agreement and be bound by and perform in accordance with its terms.

I acknowledge I have received and read a copy of this agreement. I authorize DRS to install the Pick-a-Pak with the selected calling features as indicated on page one of this agreement.

Description of Custom Calling Features

For instructions on how to operate these features, please refer to your Southeast North Dakota Regional Telephone Directory 2009-2010 (the red telephone book), pages 16-18.

Caller ID lets you know who is calling by displaying their number and/or name on your Caller ID display unit or Caller ID phone.

Custom Ringing gives you a second telephone number which will ring differently on your phone. Calls to this custom ringing number will also give you a distinctive call waiting tone if you also subscribe to call waiting. If you select this feature, a DRN Customer Care Specialist will contact you with your additional phone number. Please indicate if you would like to have this number published or non-published.

Three-Way Calling allows you to add a third party to a local or long distance conversation.

Call Transfer allows you to transfer either a person who called you or a person you called.

Automatic Recall returns calls to the last number that called you, whether or not you answered the phone.

Automatic Call Back enables you to automatically redial busy numbers.

Call Forwarding is great for the business person who wants to catch after-hour business calls at home or anyone who does not want to miss an important call. Long distance charges may apply with this feature.

Call Waiting allows you to receive a second call while you are using your phone, so you don't have to worry about missing an important call.

Speed Calling 8 or 30 allow you to call emergency, frequently dialed, or long distance numbers just by pressing one or two numbers. You may select either a short list of eight telephone numbers (Speed Calling 8) or a longer list of thirty telephone numbers (Speed Calling 30).

Wakeup Call Service allows your telephone to call you at a pre-determined time of day making sure you are on time for work, meetings or other special events.

Safety Line increases the security and convenience of your telephone service. With Safety Line, you can call another telephone number simply by lifting the receiver. When you order the Safety Line, tell the DRN representative what telephone number you wish to call without having to dial. DRN will automatically program your service to call that one other telephone number whenever you lift the receiver and do not dial within 20 seconds. If you select this feature, please indicate the phone number you wish to call without having to dial on the line by Safety Line.

Home Intercom enables you to call another extension on your own line.

Voice Mail allows callers to leave messages for you when you are on the phone or away from home.

Wire Maintenance Wire Maintenance provides trouble isolation and repair of customer's Inside Wires and Jacks. Think of it as a maintenance plan you would select for your home. With Wire Maintenance you will avoid a trouble trip charge if you need to call for telephone repair service plus receive professional installation and repair service from trained DRN staff.

Federal and State Charges

Charges that are not included in the Paks include: *Extended Area Service (EAS), Subscriber Line Charge (SLC), Federal Universal Service Charge (FUSC), 911, and Hearing Impaired.*